

Parents/Carers Questionnaire

We aim to offer a high quality service to the young people who spend time at Ancora House. In order to do this, we ask that you, together with the young person spend time completing this short questionnaire. Please tick the box that most reflects your view. The questionnaire can be completed anonymously or if you wish your view to be known you are welcome to add your name at the bottom of the sheet.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Education staff kept me well informed about progress through reports, phone calls and reviews					
The education team are approachable and helpful					
My son/daughter made good progress in education					
I have been pleased with the quality of teaching and learning at Ancora House					
Appropriate support was offered during reintegration to fulltime education					

What do you think we do well?
What could we do better?
Any other comments?
Name (if you wish to be known)

Young Persons' Questionnaire

We aim to support the young people who spend time at Ancora House with a positive experience of education. To make sure that we maintain this we would appreciate feedback from your experience with us. The questionnaire can be completed anonymously or if you wish your view to be known you can add your name at the bottom of the sheet.

	Strongly Agree 5	Agree 4	Neutral 3	Disagree 2	Strongly Disagree 1
I feel comfortable about approaching education staff with questions or a problem					
My tutor met with me regularly and this helped me to progress					
I was fully involved in my personalised learning plans and knew my targets					
I have made good progress in education					
My views were listened to and acted upon (For example in Tutorials or student council)					
I felt safe in education					
I enjoyed the activities and trips on offer outside of the unit					

What do you think we do well?

What could we do better?

Any other comments?

Name (if you wish to be known)